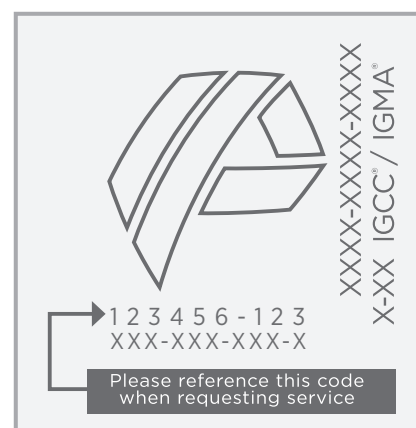




What to do if your **windows and doors need servicing.**

We take pride in the products we make and stand behind them with a comprehensive warranty. Should a problem ever arise with your Ply Gem windows or doors, please take the following steps to help us resolve it as quickly as possible.

1. For issues during your builder's warranty period, please contact your home builder.
2. If your home builder's warranty coverage has ended, contact us directly. For the phone number and email address of your nearest Ply Gem location, go to plygem.ca.
3. To help us respond in the most efficient manner, please provide the window identification number found on the lower right corner of the glass. (Directly below the Ply Gem "P", you will find a six-digit number followed by a three-digit number)



When we have received your details, we'll investigate your claim and provide a solution according to the terms of our warranty. Thank you for purchasing Ply Gem products for your home. Your complete satisfaction is important to us.